

Return/Exchange Form

Thank you for shopping with DeiDochi. Your satisfaction with any of our purchases is very important to us. If you are not satisfied with your selections, we will gladly issue an exchange within 14 days of purchase, provided the items have not been worn and remain in their original packaging and follow the rest of our guidelines (See return policy).

Please specify the item(s) you are returning below and include this form when posting the items back to DeiDochi at the following address:

18560 VANOWEN ST UNIT 28 RESEDA, CALIFORNIA 91335

Step 1: Fill out contact/shipping information

ORDER#: _____

NAME: _____

ADDRESS: _____

CITY: _____

ZIP CODE: _____

STATE: _____

PHONE NUMBER: _____

E-MAIL : _____

Step 2: List items you are returning including reason

Reason	Item Number	Description	Size	Color	QTY

REASON CODE

FIT	QUALITY	SERVICE	OTHER
1. TOO SMALL 2. TOO BIG 3. TOO LONG 4. TOO SHORT 5. TOO TIGHT AROUND SHOULDER 6. TOO TIGHT AROUND BICEPS 7. TOOTIGHTS AROUND NECK 8. TOO TIGHT AROUND WAIST	9. DAMAGED/DEFECTIVE 10. MISSING PARTS/HARDWARE 11. POOR QUALITY 12. LOOSE THREAD 13. PATTERN BLEEDING 14. COLOR BLEEDING	15. NOT AS EXPECTED 16. ARRIVED TOO LATE 17. ORDERED WRONG SIZE 18. ORDERED MULTIPLE SIZES 19. WRONG ITEM ARRIVED 20. DAMAGED DURING SHIPPING	21. CHANGED MIND 22. DID NOT LIKE STYLE/COLOR/PATTERN 23. DID NOT LIKE FABRIC 24. COMFORT NOT AS EXPECTED

25. Please tell us any other reason for your return(s).

Step 3: How would you like us to handle your return/exchange?

Exchange item (please fill out reorder section below)

Refund in form of original payment

Step 4: Exchanging Items

or

Step 5: Method of Payment: If the total of your exchange

new order exceeds the value of your return, please provide a payment method.

Quantity	Size	ITEM #	PRICE

Card Number

EXPIRATION DATE:

/

NAME: _____

CVC code: _____

DISCOVER VISA AMEX MASTERCARD

Step 6: Enclose the return form with merchandise through any insured mail delivery service to the address below:

18560 VANOWEN ST UNIT 28 RESEDA, CALIFORNIA 91335

DeiDochi will happily exchange or refund any item(s) under the following conditions:

- If the item(s) happens to have a manufacturing fault, we will offer either a refund or exchange.
- If a an item(s) arrives and is a different size than the one you had preciously ordered, we will also gladly offer a refund or exchange.
- If you are unhappy with the item(s), even if there are no manufacturing faults and you have received the correct size, then DeiDochi will exchange that particular item for another item of your choice.
- All returns must be made within 14 days of purchase.
- All returns need to be in perfect condition, unworn and in the original packaging with all tags still attached.
- Any shipping fees required to make returns or exchanges are your, the customer's, responsibility.
- You must contact us before returning any of the item/s or else you will run the risk of not receiving your refund or exchange.
- We do not take responsibility for any packages that are lost in the mail.

EXCHANGES

- To facilitate a smooth exchange process, please clearly fill in your purchase confirmation number, proof of purchase and contact details. Please fill out this form before making the exchange and include it in your parcel. On this form, please indicate what type of exchange you'd like to make.
- Any shipping fees pertaining to the exchange are the sole responsibility of the customer.

REFUND

- To ensure that the refund process goes smoothly, please clearly fill in your purchase confirmation number, proof of purchase and contact details on this form. When the item(s) are received by DeiDochi and if they meet the set guidelines, a refund will be credited back to you via the original payment method.

---Please note that it could take up to 30 days after we grant your refund to appear in your account.---

DeiDochi

Info@DeiDochi.com